gloCOM GO?

gloCOM GO is Bicom Systems' own Mobile Unified Communications App designed to carry forward the integral features that gloCOM itself offers. A fully loaded app that lets users take their work on the go without feeling hindered by not being in the office. It's available on Android and iOS. Experience efficiency at its best on the gloCOM GO Unified Communications App.

Mobile Unified Communications

gloCOM GO extends the core features of gloCOM to Android and iOS platforms, providing a seamless and efficient mobile Unified Communications experience. Users can work on the go without the limitations of being in the office.

Comprehensive Communication Features

gloCOM GO offers a rich set of communication features, including call control, team chat messaging, presence, unified call history, and conferencing. These features ensure effective communication and collaboration.

Efficient File Management

The app simplifies file sharing and storage, allowing users to send files and images with ease. Downloaded files are automatically set to delete after two weeks, conserving storage space.
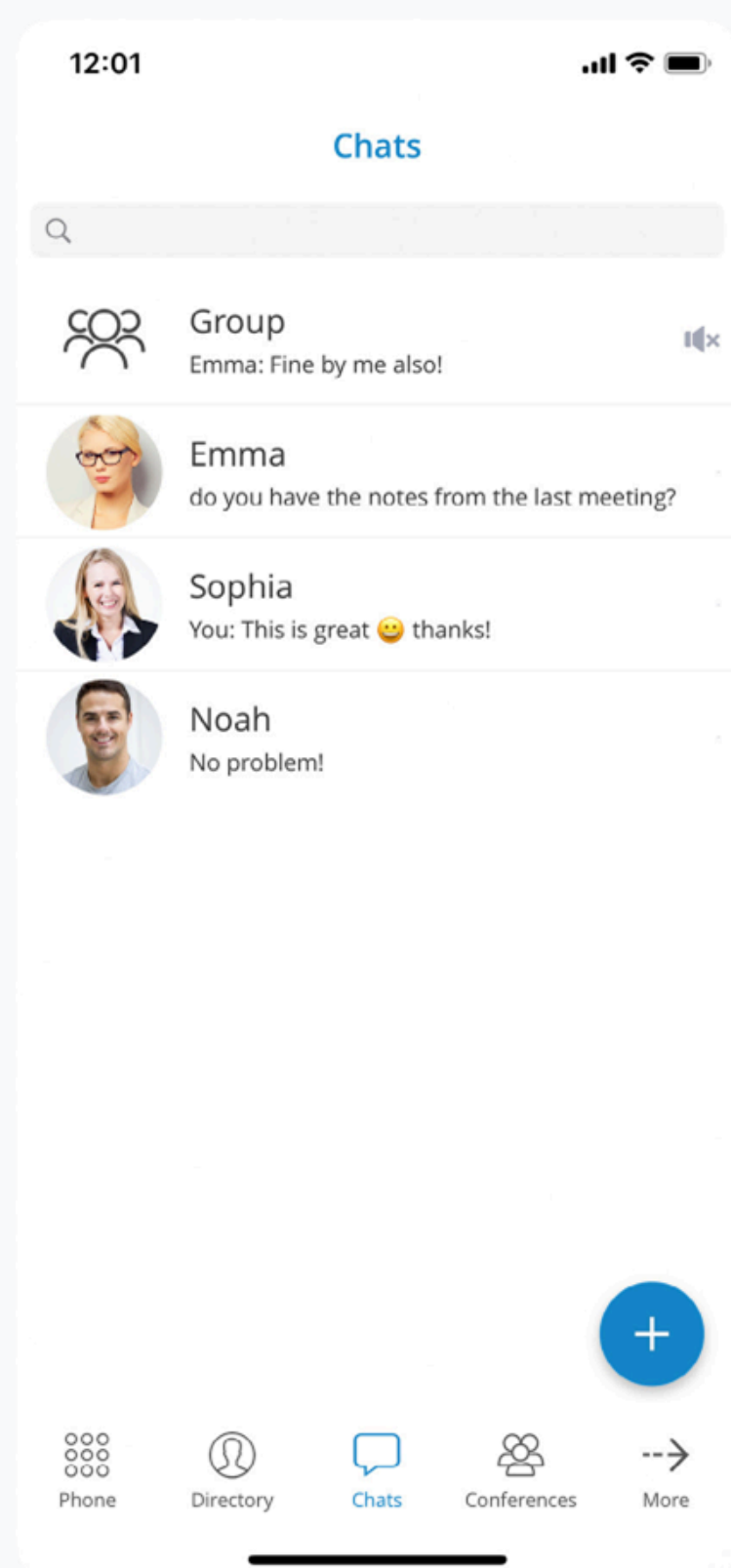
User-Friendly and Customizable Interface

gloCOM GO provides a user-friendly interface with customizable themes (light, dark, or system-adjusted). It offers convenience with features like QR-based login, GSM callback for unstable connections, and integration with the PBXware directory for easy access to extensions.

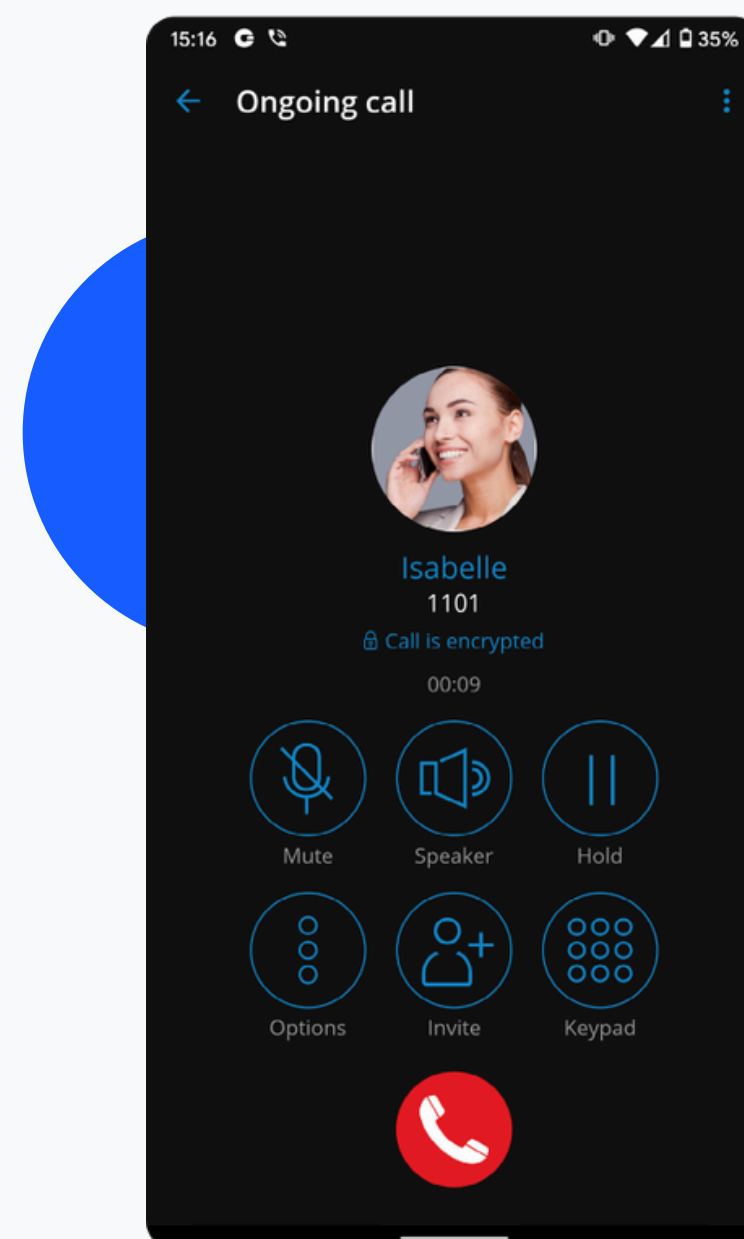# Essential Unified Communications Features & Benefits

CALL CONTROL

Utilize the full suite of gloCOM GOs call control features to enhance your communicative experience, be it click to call, pausing, muting, holding or transferring calls or even voicemail.
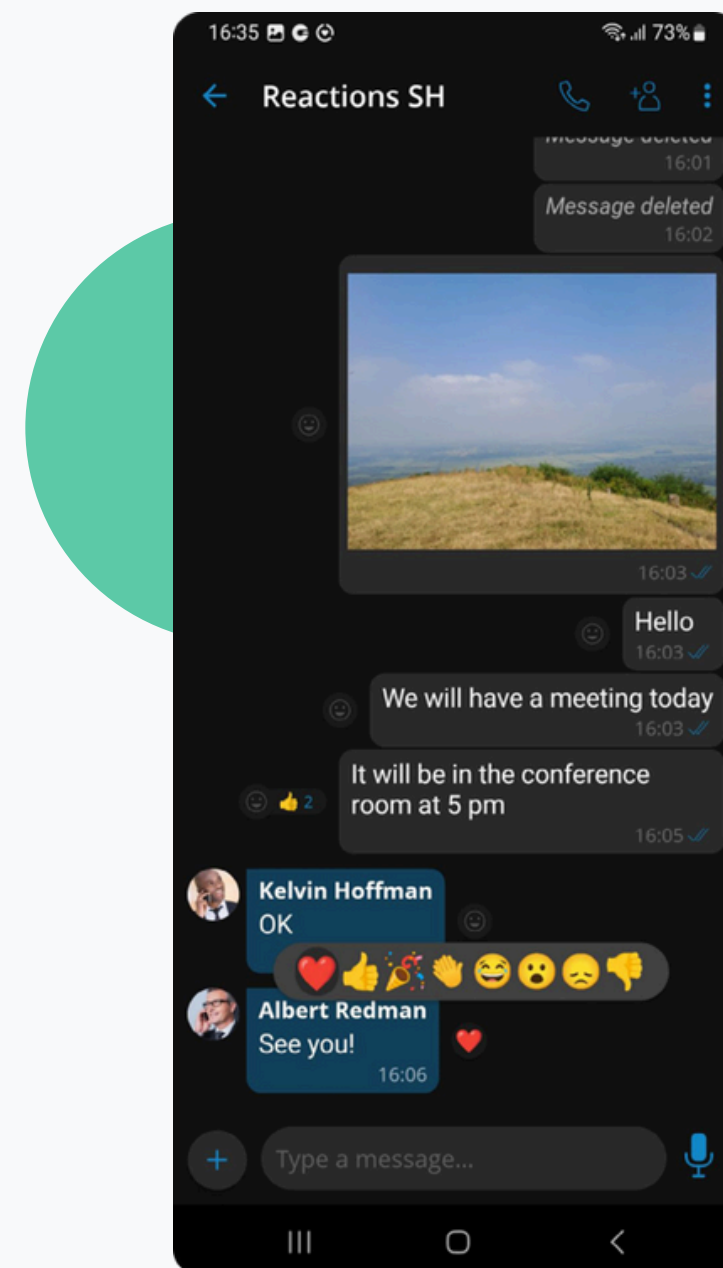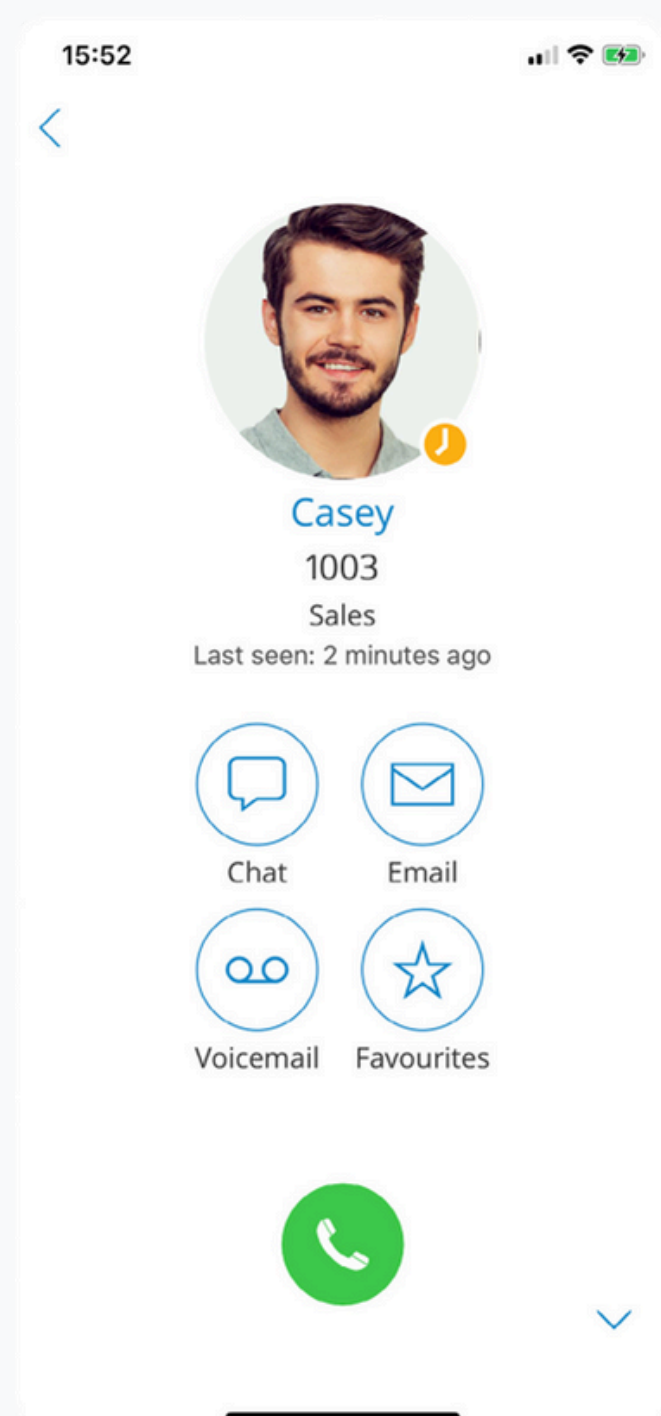
TEAM CHAT MESSAGING

Experience a more intuitive way to handle your daily workplace communication with gloCOM's chat feature. Utilize key features like file transfers, message pins and priority organization to have all of your essential data at your fingertips. No more senseless chat sifting to find that one important file that may get lost in the sea of texts.

UNIFIED CALL HISTORY

gloCOM GO syncs up all of your contacts from your other accounts, including gloCOM desktop edition, leaving the accessible in one, unified space for you to utilize.

SIP OVER MOBILE NETWORK

Choose whether you want your gloCOM GO app to use your mobile data for SIP traffic or not. A useful feature to avoid roaming charges if you're out of the country.

MESSAGE REACTIONS

Add some spice to your group conversations with message reactions. Showcase your immediate emotion to news, announcements or a funny message sent by a colleague without needing to type a response out.
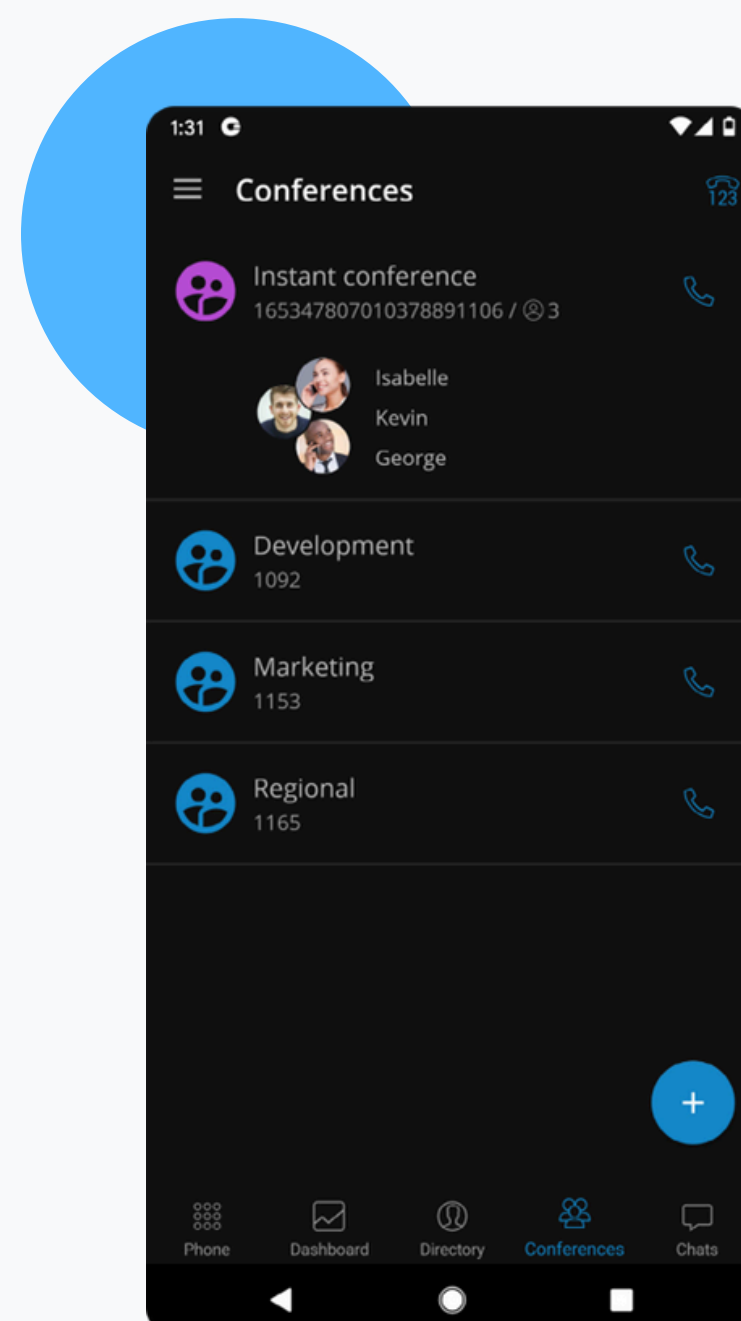
PRESENCE

Make your availability known to others with the presence functionality, allowing others to respect your time when you're in the middle of important business. And it syncs up across all supported platforms over gloCOM and gloCOM GO.
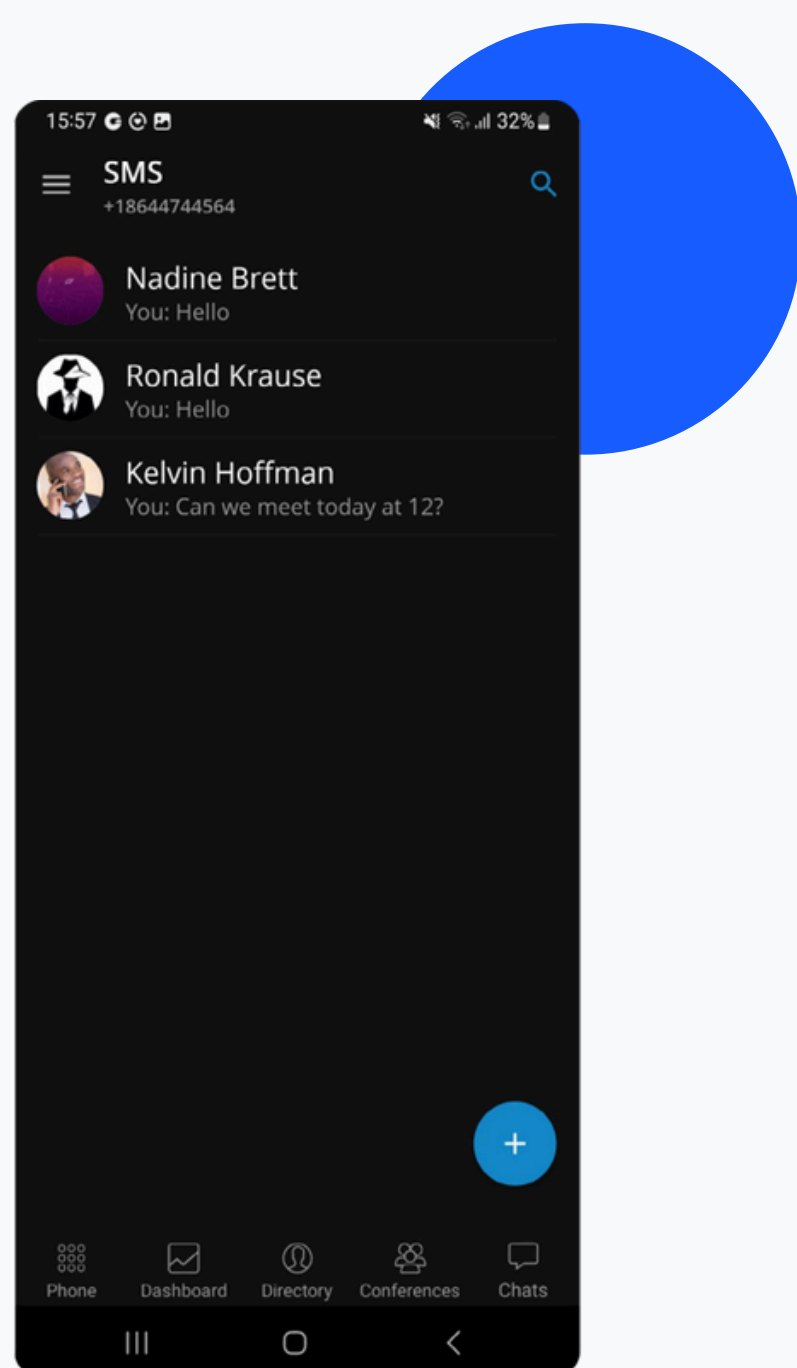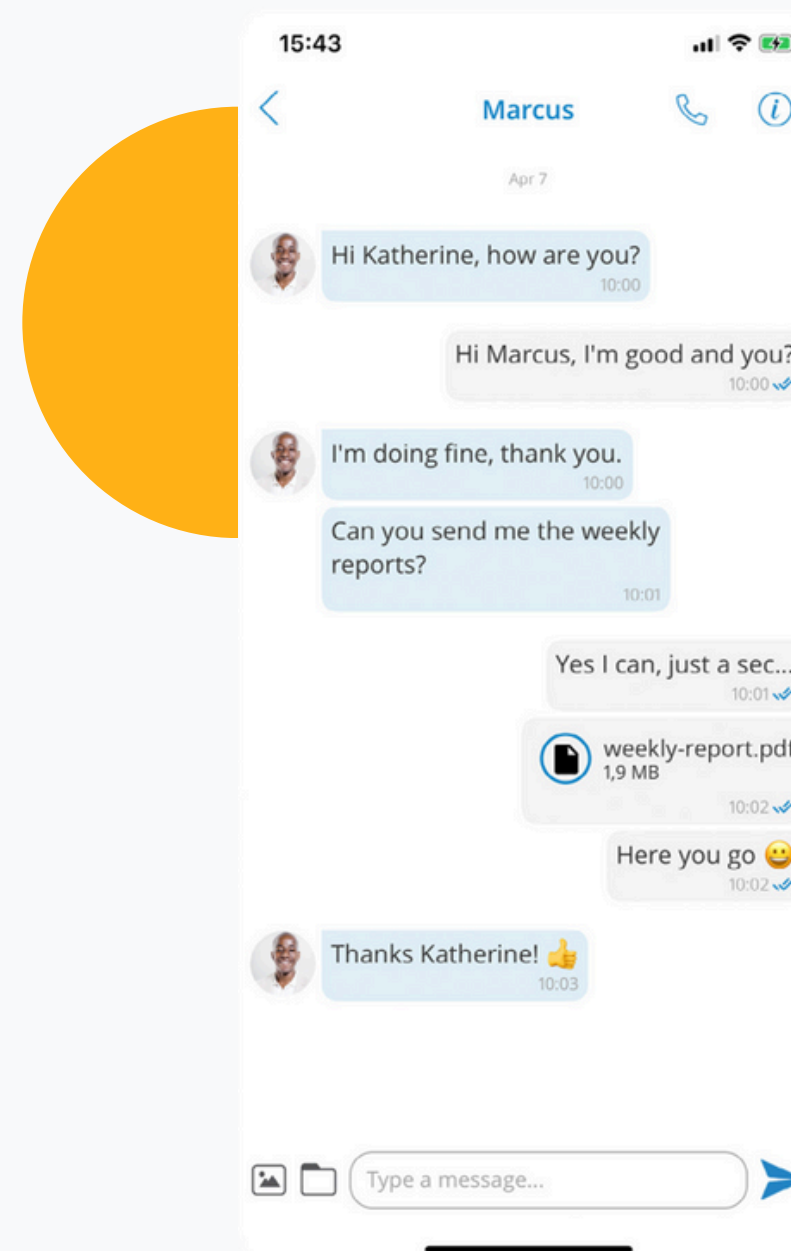
CONFERENCING gloCOM GO allows

you to join existing static and dynamic conferences on the system, check conference participants and invite new users to the conference. Users can also mute and kick conference members out of a meeting depending on the assigned conference privileges.

FILE SHARING Send files and images

through the
gloCOM GO app with ease and have them all in one place, removing the tedious back and forth one would require otherwise. The downloaded files are set to automatically delete after 2 weeks to conserve space which can be modified to be done at different intervals or executed manually.

SMS & MMS

Compose SMS & MMS messages between colleagues or your phone contacts through the gloCOM GO app, syncing up with your existing SMS conversations and allowing you to stay in the app and return to business quickly instead of having to go back and forth between apps. Effortlessly add contacts from your SMS conversations to your local phonebook.
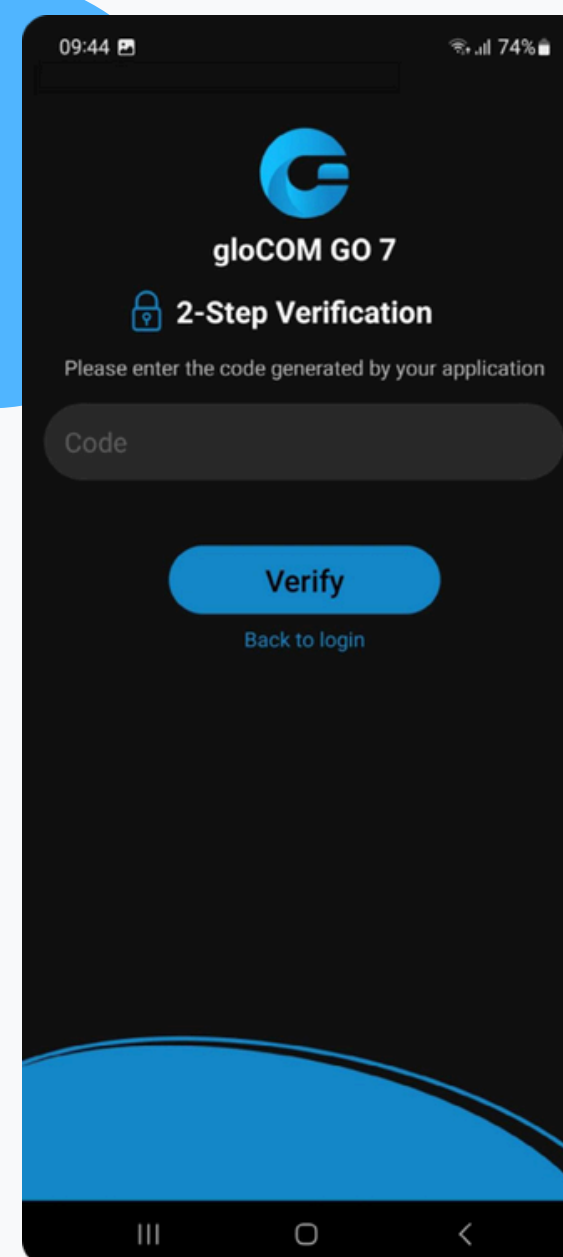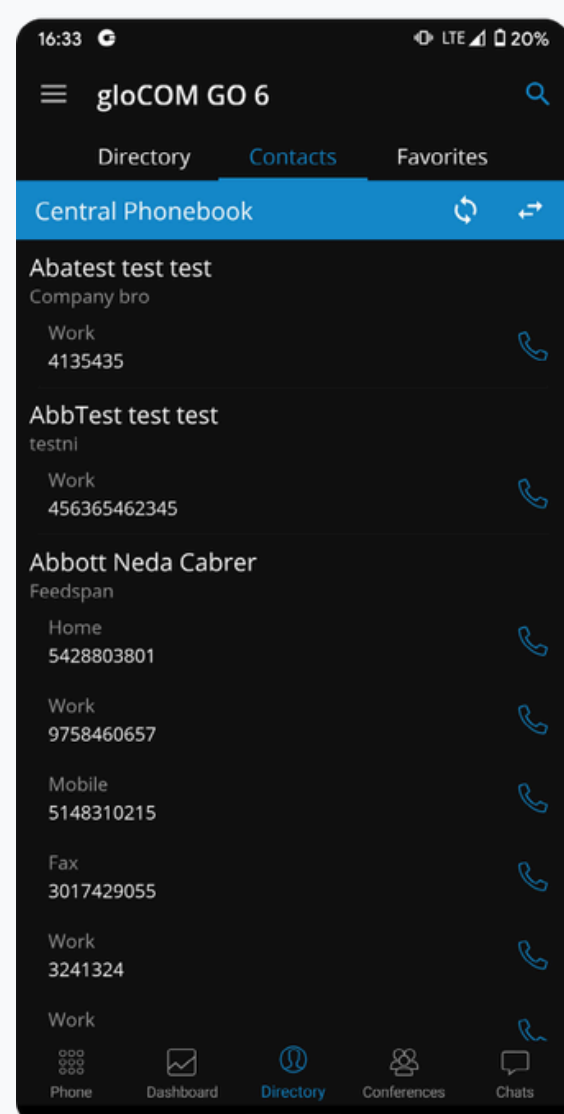
RAY BAUM'S ACT COMPLIANCE IMPLEMENTATION

Ensure your safety with gloCOM GO's Ray Baum's Act compliant feature. Redirect emergency calls to a native phone dialer to reach first responders faster, minimizing delays in a potentially hectic and life-threatening situation. Only available for US PBXware users.

EASY QR BASED LOGIN

Skip the tedium of having to enter your credentials constantly by utilizing a QR code as an alternative login method. The code will be sent to your email and will automatically log you in once you scan it.

SAFEGUARDING FROM UNWANTED INTRUSION WITH 2FA

Offer an extra layer of business securitywith 2-Factor Authentication. Users can set it up with ease and thus further shore up their accounts from potential breaches by adding an Authenticator check as an extra layer of protection.

PBXware DIRECTORY

Look up all existing PBXware extensions in the PBXware directory, letting you hide or block unwanted ones as well as set your own nickname for each individual one.

LIGHT, DARK AND SYSTEM THEMES

Adjust your theme to your preferences and to reduce eye strain. Toggle between dark or light, or let gloCOM GO's theme adjust with your system's theme.

GSM CALLBACK

If your internet connection cuts out mid-call or if it's a bit spotty, you can utilize gloCOM GO's GSM callback feature to redial the number using the GSM network. It goes through an initial call by PBXware after which the callback gets initiated.

Expert Support at Your Fingertips

Our highly trained experts are always available to address any system-related issues or questions that you may have, ensuring seamless operations and peace of mind.